



19th September 2025

Dear Parents/carers

Thank you to the many parents that contacted the school, via phone and email, yesterday to report a data breach; when a letter meant for one student, was inadvertently sent to all parents using the MCAS system. I am so sorry that this has happened. It did happen as a result of human error and as soon as we were aware, data breach protocols were enacted, in line with standard policy. Specific contact was also made with the student and family directly affected.

I am aware that the letter had a named member of staff as signatory. However, I would like to be clear that this error was not made by this member of staff. Overnight this member of staff has received some messages and emails from parents that have questioned professional integrity and have been far from upholding our school value of 'being kind'. These have been upsetting and I would ask, given the clarification, that these now stop being sent in. As stated this has happened as a result of a technical administrative error.

As was explained in the follow up message sent to all yesterday afternoon, as soon as we were aware of the data breach this was reported to the information system provider, our network Manager and the Trust Data Protection Officer. We have asked for the message to be deleted from any email accounts this was sent to and we have been in discussion with the provider about how/if the original document can be recalled/removed from the parents that are accessing the service through the app. At present, we are being told this is not possible. I am continuing to raise this with both the Trust and the provider. Our Data Protection Officer has confirmed that the matter does not need taking any further, the incident is classed as low risk and the action taken by the school was incredibly swift.

I am aware that a number of parents have made contact as they are concerned about the security of their own child's data; the way it is stored and the way in which this can be accessed and shared. Given the volume of messages received it is proving very difficult to contact individuals with a response. However, please be assured that all other data in the system has been checked and is secure.

As you know from my letter last week, the context of this incident is that the school staff are finding their way through a new system and this was an unfortunate administrative error. As a result of this we will be reviewing practice and ensuring additional training is put in place. However, I am aware of the distress and concern this has caused -again, which I can only apologise for.

Other messages for the week can be found below:

Dr Bike checks and sustainable travel event

We are aware that pupils travel to school from a variety of locations and using a range of transport methods. Pupils are being asked to complete a survey during tutor time to gather information

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about current and preferred transport methods and to give pupils a chance to comment on their experiences of how they travel to school. Our aim is to encourage active transportation e.g. walking, cycling, scooting or other sustainable methods.

On Thursday 2nd October between 3pm and 6pm all pupils and members of the Nailsea School community are invited to a sustainable travel event with representatives from North Somerset Council and Dr. Bike. This will take place in front of the main entrance of Nailsea School. Additional details can be found on the attached document. However the sustainable travel team will provide:

 Local bus and cycle maps and information about travel planning

 Free Dr. Bike checks

 Exclusive sustainable travel offers

Please contact fbicknell@nailseaschool.com if you are interested in having your bike checked by 'Dr. Bike' so that your name can be added to a list and slots allocated if necessary.

Pokemon Cards

For clarification students are not permitted to bring Pokemon cards into school with the aim of trading them. This practice sometimes leads to heated discussions at social times that can be avoided with the distraction not being present on site. Thanks, in advance, for your support.

Living well CBT course

Wellspring are running a CBT course for adults from 6th October from 7-9 pm, and wondered if parents may like to know about it. It's free for 5 weeks at Holy Trinity Church and covers topics like anxiety, stress, low mood and low self-esteem. See the attached for details.

Bromcom and MCAS

Thank you for your patience as we all adjust to the new information system. Introducing a new system can always have teething problems (which sometimes don't make themselves apparent until the system goes live, no matter what testing has taken place). We are gradually rolling out the features in the app (like homework, housepoints, etc). This week tutors went through the app with their tutor groups so all students could check how it works and rectify any access issues. Any students still having problems can talk to their tutor to resolve. Further information to help is on the school website: [Communication Apps – Nailsea School](#)

Finally... next week we host our annual Open Evening for prospective new year 7 students. It's looking as if it will be a busy evening with the maximum number of tickets for the presentation, over 650, being snapped up on the day the event went live. As a reminder the day is a long one for staff and students so an adjustment to the normal school day is made at the end of next week.



- School finishes at 1:20pm on Thursday 25th September
- School starts at 9:30am on Friday 26th September, with students heading straight to tutor time and lessons starting for period 2.

I know many students have already volunteered their services, either in subject areas or as tour guides. It's fantastic to see the school community coming together in this way and taking such pride in our school. Many thanks to those that are giving up their time to be such fantastic ambassadors for the school.

Have a lovely weekend



Dee Elliott,

Head teacher

